

UBB WORLD DEBIT MASTERCARD®

MASTERCARD® AFFLUENT CONCIERGE



We care all your wishes to become true - 24/7 international customer support and assistance for UBB World Debit Mastercard cardholders



In Bulgarian (Monday-Friday 09.00-20.00, Saturday 09.00-17.30)



In English (24/7)

What services would Mastercard Affluent Concierge offer you?



Reservations in restaurants
(national cuisine, high-end restaurants)



Tickets
(concerts, theatre, exhibitions, sports, other events)



Delivery of goods and services
(special gifts, rare articles, flowers, etc.)



Hotel reservations
(business, SPA, boutique hotels, houses, apartments)



Travel
(airlines, train tickets, excursions)



Many others
(passport and visas info, guides, sport, nightlife, charter flights, etc.)

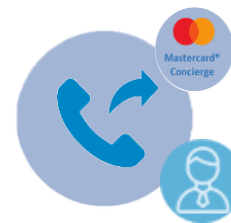
How to use the services of your VIP Assistant?



Contact UBB Call Center at:
0700 117 17 – Domestic line
*7171 – Short number for mobile calls
+3592 483 1717 - International line



Identify yourself as a cardholder of UBB World Debit Mastercard®
Refer to the program Mastercard® Affluent Concierge



Your call will be transferred to Mastercard® Concierge
Make a request for service to your Lifestyle Manager



Receiving proposals and offers from your VIP Assistant
You will receive information about your orders by phone and/or by e-mail.
The requested services are paid by your card.