

## **Terms and Conditions of the Promotional Campaign for Clients of United Bulgarian Bank AD, who have used UBB Mobile to Update their Personal Details**

1. The Promotional Campaign shall start at 00:01 h. on 29.04.2022 and shall end at 23:59 h. on 31.05.2022. This Campaign is organized by United Bulgarian Bank AD, Company ID: 000694959, with registered office and head office address in the city of Sofia, 89B, Vitosha Blvd, (“Organizer” or “the Bank”).

2. Under the Campaign a total of 10 (ten) material prizes – a **CANYON Lollypop** smart watch – each amounting to BGN 96.00 (ninety-six Bulgarian leva) without VAT shall be granted. The winning participants shall be drawn randomly in the presence of a designated Committee. Prize-drawing shall take place after expiry of the campaign term but not later than 15.06.2022. Lot-drawing will involve 12 Campaign participants, the first 10 being the winners and 2 – in reserve, in case the Bank fails to get in touch with any of the winning individuals drawn initially, as indicated in Item 6.

3. Eligible to participate in the prize drawing shall be natural persons of lawful age and of “user” capacity within the meaning of the Payment Services and Payment Systems Act (“Client/s”), who are registered as UBB clients, have a currently effective agreement, concluded with the Bank for at least one product and who, within the Campaign period, have filled in all fields of the *Client Identification Questionnaire* using the UBB Mobile application and have signed the Questionnaire via a digital code or biometric characteristics. In order to use the mobile banking application – UBB Mobile – it shall be necessary to sign an online banking agreement with the Bank.

4. The Bank shall report and pay the tax due in relation to the taxable prizes under the procedure and within the term set forth in the Personal Income Tax Act.

5. The Bank shall notify the winning clients via a telephone call, using the contact telephone number, provided by the clients to the Bank. The prize shall be handed over to the winning clients in person at a UBB branch, indicated by the client, within 15 business days of the prize-drawing date.

6. A winning client, identified under the current Terms and Conditions, shall be entitled to decline receiving the prize. In such a case and should the prize be drawn for a client who has submitted incorrect or incomplete contact details, or cannot be located, the prize shall be presented to the next client in line, according to the list of reserve participants, drawn under the Campaign.

7. By taking part in the Promotional Campaign, all participants shall be considered explicitly notified that the Bank might process a limited set of participants’ personal data (name, telephone number and bank card number) for the purposes of conducting the Campaign and the prize-drawing exercise. Clients shall be deemed familiar with the *UBB AD Information on the Processing of Client Personal Data* document, available on the Bank’s website, [www.ubb.bg](http://www.ubb.bg), drafted in accordance with the requirements of Regulation (EU) 2016/679 of the European Parliament and of the Council dated 27 April 2016 and the Personal Data Protection Act (PDPA). The Bank shall undertake all necessary technical and organizational measures to secure the protection of its clients’ data.

8. The Bank shall process the limited set of client personal data to identify winning participants and get in touch with them. The Bank may further use winners’ full name in printed or other types of materials only after acquiring winners’ explicit consent. The Bank shall assume the obligation to adhere strictly to the requirements of European and national legislation as regards collecting, processing and storing personal data of a client.

9. Any client shall at any time be entitled to object/withdraw consent to have his/her personal data processed for the purposes of organizing and conducting the Campaign by lodging a written statement, which shall terminate further personal data processing of such a client.

10. By engaging with the Campaign, Clients shall agree to abide by the rules and requirements announced publicly through the promotional materials or otherwise.

11. The Bank’s decision on drawing prize winners shall be final.

12. The Bank is the Campaign Organizer and shall bear responsibility as to Campaign administration and performance.

13. These Terms and Conditions have been prepared and announced publicly as of the Campaign launching date and are readily available at [www.ubb.bg](http://www.ubb.bg) throughout the entire promotion period in line with the requirements of the applicable Bulgarian legislation.

14. The Bank shall reserve the right to add or amend these Terms and Conditions, as such additions or amendments shall enter into force only after being announced publicly at: [www.ubb.bg](http://www.ubb.bg)
15. The Bank shall be entitled to terminate the Campaign at any time in case of force majeure circumstances or upon detecting material abuse and/or breach of the current Terms. In such cases participants shall not be entitled to a compensation.
16. Bank employees and persons, professionally involved in the Campaign performance, shall not be eligible to take part in the Campaign.
17. These Terms and Conditions shall be governed by and construed in accordance with the Republic of Bulgaria's legislation. Eventual disputes related to holding the Campaign shall be settled amicably. Should this be impossible, disputes shall be referred for resolution to the competent court in Sofia city.