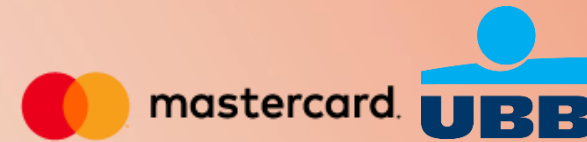


UBB MASTERCARD CORPORATE **PREMIUM SERVICES**



CREDIT CARD UBB MASTERCARD® CORPORATE

EXCLUSIVE SELECTION OF PREMIUM SERVICES



24/7 VIP Assistance

All over the world, around the clock you can benefit from the highest level of VIP Assistant Mastercard® Business Concierge service.



Airport Business lounges

Access to more than 1,100 airport business lounges worldwide by Mastercard® LoungeKey program, with fixed payment of EUR 28 per person.



Wi-Fi worldwide

Premium quality Wi-Fi at over 1 million hotspots worldwide with Boingo Wi-Fi program with UBB Mastercard® Corporate.



Free access to airport business lounges* in Sofia and Vienna

At Sofia Airport - Terminal 2: Pliska and Preslav business lounges

At Vienna Airport - Air Lounge, Jet Lounge and Sky Lounge

*Depending on the current Mastercard® agreements



Fast track

Priority Transfer at Sofia Airport, Terminal 2.



Priceless experiences

Privileged access, attractive offers and promotions in 42 cities with the Mastercard® Priceless® Cities platform. For more information visit:

www.priceless.com



Discounts at merchants in Bulgaria

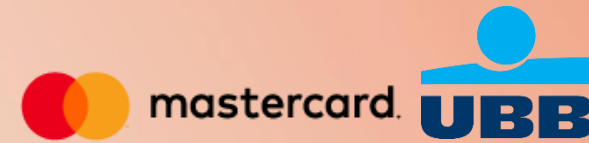
Offers from selected by Mastercard® premium merchants.

For more information visit:

www.mastercard.bg

CREDIT CARD UBB MASTERCARD® CORPORATE

MASTERCARD® BUSINESS CONCIERGE



- ✓ Top-class VIP Assistant service - 24/7 international customer support and assistance for UBB Mastercard Corporate credit card holders
- ✓ Assistants around the world offer a "never say NO" service (only for legitimate and ethically correct inquiries)



In Bulgarian (Monday-Friday 09.00-20.00, Saturday 09.00-17.30)



In English (24/7)

What services can your VIP Assistant offer you?



Reservations in restaurants
(national cuisine, high-end restaurants)



Tickets
(events, exhibitions, concerts, sports)



Featured business services
(office services, IT, legal assistance, car maintenance)



Hotel reservations
(business, SPA, boutique hotels)



Travel
(airlines, train tickets, excursions)



Others
(charters, supplies, shopping, gifts, nightlife)

How to use the services of your VIP Assistant?



Contact UBB Call Center at:

0700 117 17 – Domestic line
*7171 – Short number for mobile calls
+3592 483 1717 - International line



Identify yourself as a cardholder
of UBB Mastercard® Corporate

Refer to the program
Mastercard® Concierge



After successful authentication your call
will be transferred to Mastercard®
Concierge

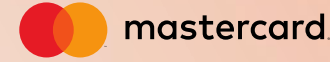
Make a request for service to your VIP Assistant



Receiving proposals and offers from your
VIP Assistant

You will receive information about your orders by phone
and/or an e-mail. **The requested services are paid by the
cardholder.**

CREDIT CARD UBB MASTERCARD® CORPORATE MASTERCARD® LOUNGEKEY™



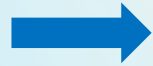
- ✓ Enjoy exclusive access to over 1100 airport lounges worldwide
- ✓ Complimentary drinks, hot and cold buffet, Wi-Fi access
- ✓ Extra services for your business needs

How to use the Program if you are a cardholder of UBB Mastercard Corporate?



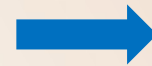
Check Lounge availability

Before the start of your trip, use the LoungeKey website or mobile app to find available lounges and the special offers they have for you. For this purpose, make registration with 16-digit number on your UBB Mastercard Corporate at: <https://www.loungekey.com/en/ubb-corporate>



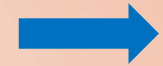
Verification and validation

At the airport, go to your chosen business lounge and mention that you are client of the LoungeKey program. The Lounge Staff will process and verify your card before granting access. Keep your valid boarding pass and passport on hand.



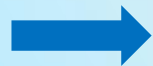
Guest confirmation

Most lounges allow guests to enter with you as the fee for their visit is charged on your card. Be sure to use the LoungeKey website/mobile app to check for any restrictions for guests at chosen business lounge.



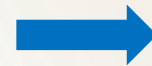
Lounge admission

After your card is processed and verified, you and your guests will be invited into the lounge.



Payment

The payment of EUR 28 per person is charged as a card not present transaction within 3 working days after your visit.



Visits history

You can track your lounge visits by logging into your account on the website or the LoungeKey mobile app

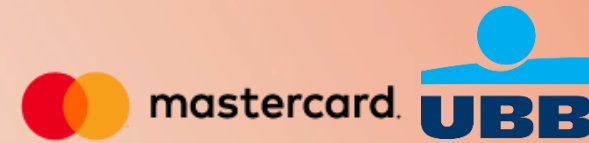


CARDHOLDER



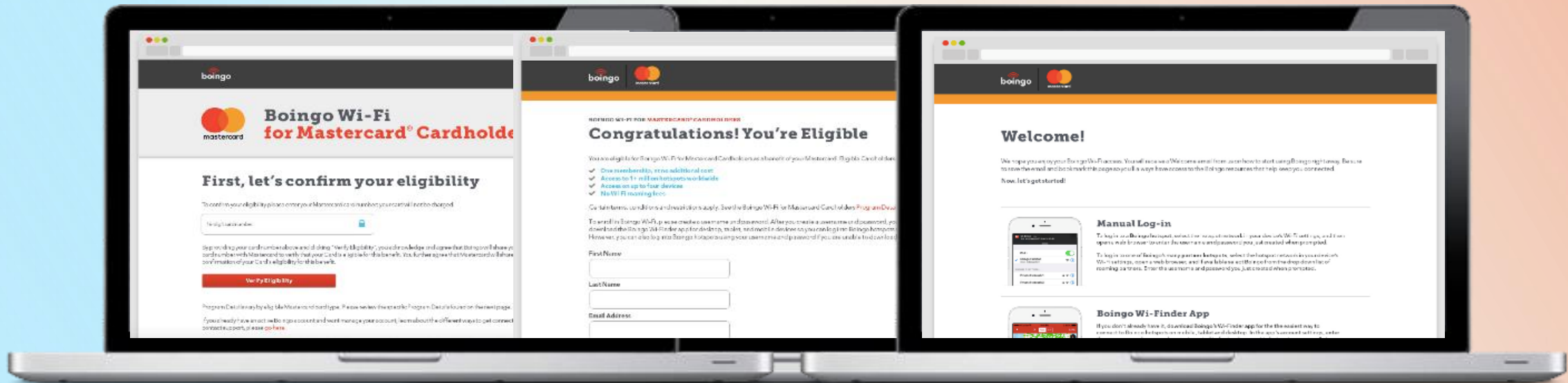
LOUNGEKEY

CREDIT CARD UBB MASTERCARD® CORPORATE BOINGO WI-FI



- ✓ Premium quality Wi-Fi at over 1 million hotspots worldwide - including airports, stations, hotels, shops, restaurants, parks, inflight etc.
- ✓ Free of charge on up to four devices including mobiles, tablets and laptops

How to use the benefit?



1 Go to:
<https://mastercard.boingo.com>.
Register with your 16-digit payment number of your UBB Mastercard Corporate to confirm your eligibility for the Program.

2 Create your account by entering your contact data and choosing a user name and password.

3 Upon successful registration you will get simple instructions how to use the Program and a link to Boingo Wi-Finder App.