

REQUEST FOR USE/CHANGE OF THE PARAMETERS OF THE E-NOTIFICATIONS SERVICE

1.	Name of client Full name of the individual / Name of the entity/sole proprietor	
2.	Personal № / BULSTAT / Company ID	
3.	Through legal representative (Full name, personal № / Foreign National's Personal Identity № / for legal entities) <i>/If the field is empty, it shall be filled in by an employee of the Bank/</i>	

I wish to receive, at the mobile phone number/email address stated herein, notifications about the following bank accounts/cards of mine:

1. Movements on account(s)	Alerts:				Movements:			Monthly balance
	IBAN	Recipient's name and mobile phone*	SMS	Viber	E-mail	Incoming	Outgoing	

*The mobile phone number is the one which has been last provided to the Bank by the account holder /legal representative of the account holder.

2. Card transactions	POS and ATM transaction alerts			Min. amount
Card	Authorized cardholder and mobile phone number*	SMS	Viber	

* The mobile phone number is the one which has been last provided to the Bank by the authorized cardholder

II. Subscription plan (only for SMS and Viber notifications):

Type of subscription plan	Type of included SMS *	Type of included Viber notifications *	Account to be charged
<input type="checkbox"/> SMS 20	20		
<input type="checkbox"/> SMS 40	40		
<input type="checkbox"/> Viber 20		20	
<input type="checkbox"/> Viber 40		40	

* The type and number of notifications for SMS subscription plan and Viber subscription plan is determined in the Bank's Tariff of Fees and Commissions for Individuals and respectively in the Tariff of Fees and Commissions for Business Clients. The Bank is entitled, in line with the provisions of the General Terms on Payment Services for Individuals, respectively the General Terms on Payment Services for Business Clients and the applicable legislation, to change unilaterally the price and the number of notifications included in subscription plans.

I am aware of and I accept the conditions of using the e-notifications service.

I hereby state my awareness of the following document: **UBB AD Information on the Processing of Personal Data**, available on the Bank's website www.ubb.bg and in the banking halls, and through the above document I have obtained information about UBB AD in its capacity as a personal data controller, about the contact details of its Data Protection Officer, about the purposes and grounds for processing my personal data, about the personal data categories pertaining to me and processed by the Bank, about the recipients of my personal data, about my rights in relation to the processing of my personal data and the manner in which I may exercise those, as well as the data storage deadlines.

I have been informed that the Bank processes my personal data or the personal data provided by me in my capacity as representative of the person represented by me by virtue of and in compliance with the Personal Data Protection Act (PDPA) and Regulation (EU) 2016/679 of the European Parliament and of the Council, dated 27.04.2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), as well as that the Bank has initiated

the needed technical and organizational measures to ensure the effective security and protection of my personal data and of my rights in my capacity as a personal data subject. The Bank processes my data mainly for the purposes of using the e-notifications service.

I hereby provide my personal data voluntarily with regard to the banking products and services used by me/the person represented by me.

I hereby declare that I bear full responsibility that the data above are up-to-date and correct; in case they change, I am obliged to inform the Bank immediately in writing.

Date:

Bank employee who has received the request:

.....
(Name and signature of the employee/Seal)

Client's signature:

1.....
(full name and signature)
2.....
(full name and signature)

CONDITIONS FOR USING THE E-NOTIFICATIONS SERVICE

1. The e-notifications service of United Bulgarian Bank AD (the Bank) provides the Bank's clients (individuals who are in the capacity as users, as well as business clients within the meaning of the Bank's General Terms on payment services for individuals, respectively for business clients (the respective person is hereinafter referred to as "Client") with the opportunity to receive SMS, Viber and email notifications of:

- Account movements – incoming and outgoing movements (without notifications of fees collected from the account/accounts) – in the time interval from 8 to 20 h. The channel for notifications about an account may be SMS, Viber or email.
- Monthly account balance – in the time interval from 8 to 20 h on the first business day of the month following the reporting month. The channel for notifications about an account may be SMS, Viber or email.
- Card transactions – at ATM or POS terminals – on a 24/7 basis. The channel for notifications about a card may be SMS, Viber or email.

2. In order to use the service, the Client shall open a current account at the Bank and shall sign a Request for use of the e-notifications service, whereby he/she selects the parameters of the service and explicitly agrees with these conditions for using it.

3. In case he/she selects SMS and/or Viber notifications about at least one account or card, the Client shall pay a fee for purchase of a subscription plan (SMS or Viber) which is determined in the respective Tariff of the Bank (for individuals, respectively for business clients). The Bank shall be entitled to change unilaterally the amount of the payable fee and/or the number of notifications included in the subscription plan and it shall announce the changes in advance in line with the requirements of the applicable legislation.

4. In case he/she selects only email notification, without SMS and/or Viber notification, the Client shall not pay for a subscription plan.

5. In case he/she selects SMS and/or Viber notification channel, the Client shall state a current account, in order to collect the fee payable for the subscription plan, in the Request for use/change of the e-notifications service. The fee shall be collected automatically by the Bank from the stated account after exhausting the number of notifications included in the subscription plan, about which the Client is to grant his/her explicit consent by signing this request.

6. The use of the SMS or Viber notifications included in the respective subscription plan is not limited in time. The purchased number of SMS or Viber notifications may be used until their exhaustion; prior to their exhaustion, the Bank shall inform the Client via the respective channel.

7. In case the required funds for payment of the payable subscription plan fee are not available in the current account for collecting the fee stated by the Client, irrespective of the reason, including in the cases of closing the account, the Bank shall cease to send SMS and Viber notifications until funds for collecting the fee are provided; in the cases of closed current account, the Client shall state another current account, from which the payable fee is to be collected, by filling in a new request. If the Bank fails to collect the fee for 3 months due to lack of available funds in the current account stated by the Client for its payment, the Bank shall terminate unilaterally the use of the service by the Client.

8. In case of change in the data and representation of the Client (except in cases of change of the mobile phone number stated to the Bank by the Client) and/or in the scope of services used by him/her, the Client shall submit a new Request; in such cases, the Bank shall not be held liable for the provided service until it receives the Request from the Client.

9. The use of the service shall be terminated in the following cases

- Unilaterally by the Client after he/she submits Request for Deactivation. In this case, the service shall be terminated as of the date of submitting the Request.
- Unilaterally by the Bank in case funds are not available for more than three months in the current account to be charged, stated by the Client.
- In case the Bank ceases to provide the service, of which the Bank shall inform the clients through a message on its website www.ubb.bg.

10. In case of deactivation of the service or change of the type of subscription at the Client's initiative, the value of purchased but unused SMS/Viber notifications from the current subscription shall not be refunded.

11. Any matters not settled herein shall be governed by the provisions of the Bank's General Terms on payment services for individuals, respectively for business clients, the Bank's Tariff on fees and commissions for individuals; the Bank's Tariff on fees and commissions for business

clients, as well as the relevant provisions of the Bulgarian legislation. The Bank reserves the right to make changes hereof unilaterally and shall inform its clients about the changes through a message on its website www.ubb.bg in line with the applicable legislative provisions.